

DTE Energy Data Hub

ENERGY STAR[®] Portfolio Manager[®] Guide

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1. ENERGY STAR[®] Portfolio Manager[®] Overview

ENERGY STAR Portfolio Manager is the U.S. EPA application used to enter your building's energy usage to benchmark your building. With ENERGY STAR Portfolio Manager, you provide complete details about your building, including energy use, to receive an ENERGY STAR Score. For information on how to sign up for ENERGY STAR Portfolio Manager, create a building profile, etc., please visit: https://www.energystar.gov/buildings/facility-owners-and-managers/existing-buildings/use-portfolio-manager.

Monthly energy usage data for the building is made available through the DTE Energy Data Hub and can be submitted to the ENERGY STAR Portfolio Manager from within the DTE Energy Data Hub software. The high-level steps are as follows, with detailed instructions provided further below:

- Register with ENERGY STAR Portfolio Manager.
- Add a property to your account.
- Add your energy service provider (DTE) as a contact.
- Create/share virtual meter(s) for DTE electric and DTE gas data.
- Link the building data between the DTE Energy Data Hub and ENERGY STAR Portfolio Manager.

2. Initial Energy Star Portfolio Manager Connection

You will have to take numerous steps to set up the initial connection between your building profile in the DTE Energy Data Hub and ENERGY STAR Portfolio Manager. We also recommend that a new meter is created in ENERGY STAR Portfolio Manager so that once you get to the meter mapping step, data is pushed into this new meter.

2.1 Download your ENERGY STAR Profile

Once a connection request is set up between the DTE Energy Data Hub and ENERGY STAR Portfolio Manager, any existing data in the ENERGY STAR Portfolio Manager meter that the DTE Energy Data Hub is mapped to will be overwritten. It is good practice to download your current ENERGY STAR profile in case the wrong meter is mapped and its data gets overwritten. To download your building's current ENERGY STAR profile:

1. On your property's ENERGY STAR Portfolio Manager page, click on the **Summary** tab.

2. Click the **Download Property to Excel** link on the bottom-right of the page.



a. An Excel copy of your building's current ENERGY STAR profile will download. The different sections of your building's ENERGY STAR profile will show up in separate tabs in the spreadsheet.

2.2 Create a New Energy Star Portfolio Manager Meter

Once a connection is set up between the DTE Energy Data Hub and ENERGY STAR Portfolio Manager, any existing data in the ENERGY STAR Portfolio Manager meter that the DTE Energy Data Hub is mapped to will be overwritten. To prevent any existing data from being overwritten, we recommend creating a new electric meter in ENERGY STAR Portfolio Manager to push the aggregated data from the DTE Energy Data Hub to. To create a new meter:

- 1. On your property's ENERGY STAR Portfolio Manager page, click on the *Energy* tab.
- 2. Click on the Add a Meter button on the right-side of the page.



3. The *Get Started Setting Up Meters* page will display. Click the **Electric** box, the **purchased from the grid** box, and then put in "1" next to **How Many Meters?** Click the **Get Started!** button.

ically.	utility offers the service to update your energy data
Sources of Your Property's Energy What kind of energy do you want to track? Please select all that apply.	Tracking Energy
	meter for each source of energy fro
purchased from the grid	utility, a neighboring building, or an onsite solar or wind panel. If you
How Many Meters? 1	purchase a raw fuel (e.g. gas) and
generated from onsite solar panels	produce your own fuel (e.g., electric
generated from onsite wind turbines	the fuel you purchased (e.g. gas), a
Natural Gas	not for the fuel you produce.
Propane	
Fuel Oil (No. 2)	Onsite Solar/Wind
	If you've got onsite Solar (or Wind)
District Steam	still need to enter an Electric Grid N
District Hot Water	Learn More.
District Chilled Water	
Fuel Oil (No. 4)	Entries
Fuel Oil (No. 5 and No. 6)	There are many organizations that
Coal (anthracite)	electronically enter your utility data
Coal (bituminous)	Portfolio Manager. Many utilities pro
Coke	integrate this service into their own
U Wood	software and value-added offerings
C Kerosene	
Fuel Oil (No. 1)	
Other:	

4. The *About Your Meters* page will display. Fill out a meter name, specify kWh as the units, and enter a first bill date. Click the **Create Meters** button.

Abc Enter th 1 En	out Your Meter ne information below at ergy Meter for 123	ers for 1234 J pout your new meters. Th 34 Jefferson St (clin	efferso he meter's o ck table t	ON St Units and Date Meter to edit)	r became Active are r	equired. \	∕ou can also change tł	ne meter's name.	
	Meter Name	Туре	Other Type	Units	Date Meter became Active	In Use?	Date Meter became Inactive	Enter as Delivery?	C 1
	Electric Grid Met	Electric - Grid 🗸 🗸		kWh (thousanc >	01/01/2005				Γ
X Dele	ete Selected Entries Another Entry								
Bac	Back Create Meters Cancel								

5. The Your Meter Entries page will display. Skip this step and click the **Continue** button.

Your me up your	ur meters have been created! If you have your energy consumption information for these meters, you can enter it below. Or, you can <u>continue with setting</u> <u>your meters</u> and enter your energy bills later.							
our wwwen	ve need actual energy consumption information in order to start providing you with your metrics and, possibly, your score!							
Energy Meter(s) for 1234 Jefferson St								
			lisana					
	Start Date	End Date	kWh (thousand Watt-hours)	Total Cost (\$)	Estimation	Green Power	Demand (kW)	Demand Cost (
Lear Upi	n how to copy load data i Use this <u>single-r</u> • Upload the • Copy and P	/paste n bulk for neter spreads completed file aste the data i	this meter: to: below					
	Upload the completed file below Copy and Paste the data into the table above . Choose File No file chosen Upload							

6. The Select Meters to Include in Metrics page will display. Select the new energy meter you created and ensure **"These meter(s) account for the total energy consumption..."** box has been selected. Uncheck the box next to any pre-existing partial energy meters so that they are not used to compute metrics. Click the **Apply Selections** button.

four meter entries have been added to your meters!					
Select Meters to Inclu	de in Metrics				
ell us which meters to include when cale	culating the metrics for <u>1234 Jeffe</u>	<u>rson St</u> so that we	e can provide you with the most accurate metrics possible.		
Summary	Energy Meters				
1	Select all meters to be included sub-meters.)	d in your metrics.	(Hint: Most meters should be included unless they are		
Meters representing the	Name Meter ID	Туре			
for <u>1234 Jefferson St</u> (a single building).	Electric Grid Meter 148283027	Electric - Grid			
	Total of 1 meter(s). Tell us	what this represe	nts:		
About Sub-meters If you have sub-meters to measure energy or water consumption for a specific purpose, and you also have	 These meter(s) accoun These meter(s) do not a building). 	t for the total ener account for the to	rgy consumption for <u>1234 Jefferson St</u> (a single building). tal energy consumption for <u>1234 Jefferson St</u> (a single		
a master meter (which measures total consumption), counting both of those meters would double count					
your consumption and skew your metrics (e.g., artificially increase your Site Energy Use Intensity).					
meters for performance metrics.					
			Apply Selections Cancel		

2.3 Connect Your Building Between Energy Star Portfolio Manager and the DTE Energy Data Hub

- Launch the portal from energyusage.dteenergy.com. If you have a login for dteenergy.com, click the Login with DTEEnergy.com account button. If you have a login set up just for the benchmarking tool, click the Login with email address button.
- 2. Navigate to the *Buildings* page by clicking the **Buildings** link on the left-side navigation pane of the Dashboard.
- 3. From the main *Buildings* page, click on the desired building. You will be brought to the **Overview** tab where you will see an alert, "Connect this building to Portfolio Manager to see ENERGY STAR metrics." These metrics include "Gross Floor Area," "Energy Star Score," "Source EUI," and "Primary Function."

	TE	e
ħ	Dashboard	Ann Arbor Grocery
₼	Buildings	OVERVIEW USERS USAGE REQUESTS TENANTS ENERGY STAR®
		Connect this building to Portfolio Manager to see ENERGY STAR metrics.
		Monthly Electric Usage (kWh) ELECTRIC GAS YEAR-OVER-YEAR FULL RANCE IAN 2019- OCT 2022 IAN 2019- OCT 20
		Specific information for your building that is necessary for connection to ENERGY STAR Portfolio Manager [®] . Building ID: 3rYyeNbBW44i3yoJkuQfzL
		Building Addresses
		Address 14 Service Address 14
		2875 BOARDWALK ST, ANN ARBOR, MI 48104-6715 2875 BOARDWALK ST, ANN ARBOR, MI 48104-6715
		Rows per page: 10 - 1-1 of 1 < >

4. To setup/view the building's connection with ENERGY STAR Portfolio Manager, click on the **ENERGY STAR** tab.

5. To begin the ENERGY STAR Portfolio Manager connection process, click the **Connect to Portfolio Manager** button.

D	ΤΕ						9
A	Dashboard	3575 Oakwood					
畾	Buildings	OVERVIEW	USERS	USAGE REQUESTS	TENANTS	ENERGY STAR [®]	
		ENERGY STAR Por	tfolio Manage	er [®] Connection	inager account. Plea	se click below to begin the connection	n process. :t to Portfolio Manager

6. You will then be asked to accept the ENERGY STAR Portfolio Manager Connection Terms of Use. Review the terms of use, then click the checkbox to agree and click the Continue button.

DTE	9
Dashboard Buildings	3575 Oakwood
Buildings	OVERVIEW USERS USAGE REQUESTS TENANTS ENERCY STAR ENERGY STAR Portfolio Manager® Connection
	✓ I agree to the Terms of Use Continue

7. Next, you will have to log into your ENERGY STAR Portfolio Manager account and take a few steps within that platform.

Dashboard	Ann Arbor Grocery
Buildings	OVERVIEW USERS USAGE REQUESTS TENANTS ENERGY STAR®
	ENERGY STAR Portfolio Manager [®] Connection
	 Connection Status: Pending Your ENERGY STAR Portfolio Manager account connection is pending. Please initiate a connection request with DTE Energy Data Hub on Portfolio Manager via the following steps: Search for username "dte-dtaa-exchange" on <u>Portfolio Manager's "Add Contact" screen</u>. Add DTE Energy Data Hub as a contact (if no results are found, "DTE Energy Data Hub" may already be in your contact list or a request already been sent). Wait a few minutes for DTE Energy Data Hub to accept your connection request. If your request is not automatically accepted within 5 minutes, please <u>contact support</u>.

- a. Login at: https://portfoliomanager.energystar.gov/.
 - i. Please Note: The email address listed for your ENERGY STAR Portfolio Manager account must also be associated with an ENERGY STAR Portfolio Manager account with access to the building.

b. Click on the **Contacts** link at the top-right of the page.

ENERGY STAR® PortfolioManager®	Welcome Account Notifications
Search for username 'dte-data-exchange.'	
ENERGY STAR® PortfolioManager®	Welcome Account Notifications 🛛 ENERGY 🔮 Contacts Help Sign Building_Manager: Settings STAR Out Notifications
MyPortfolio Sharing Reporting Recognition	
There are two ways to add a contact. First, search below to see if the contact a Connection Request, and when they accept the request, they will be a	pontact you would like to add has a Portfolio Manager account. If you find the person, send
Connect with an Existing User for Sharing	isonal contacts.
Connect with an Existing User for Sharing Search using any of the criteria below.	sonal contacts.
Connect with an Existing User for Sharing Search using any of the criteria below.	If you think your contacts, while a contact you would nice to add does not have a contacts.
Connect with an Existing User for Sharing Search using any of the criteria below. Name: Organization: Username: dte-data-exchangel	Connecting with Other Users If you think your contact already has an account in Portfolio Manager, search for them. If you find the person, send a Connection Request, and if they accept they will be added to your Contacts. You can easily share your property information with your contacts. Keeping Information for Non- Portfolio Manager Users

d. Click the **Connect** button next to "Data Exchange (Whole Building Benchmarking) DTE Energy."

ENERGY STAR	GY STAR® rtfolio	Manag	er®	Welcome Account Notifications	GY 9 Contacts Help Sign Out ations
MyPortfolio	Sharing	Reporting	Recognition		
Search F The results of you If they accept, you unconnected co	Cesults our search are liste ou will see them li ntact in your add	ed below. Clicking " sted as a connecte ress book. Connect	Connect" will send d contact in your a ing with contacts w	a request to the person asking them to confirm your request ddress book. If they do not accept, or have not accepted yet, ill make it easier to share property information within Portfolio	to add them as your contact. , you will see them as an o Manager.
Your Searc	ch Criteria		📾 DTE Er n/a w	ergy Data Hub (dte-data-exchange) th DTE Energy	Connect
Name:				$ < Page 1 of 1 >> 50 \vee$	1 – 1 of 1
Organization:]		
Username:	dte-data-ex	change]		
Email Address	:]		
		Searc	h		
🚺 Tip					
Can't find what yo search criteria.	ou are looking for?	Try adjusting your			

e. Click the checkbox next to the "Agreement" section, and click the **Send Connection Request** button.

ENERGY ENERGY STAR Port	star [®] folioManager [®]	Welcome Acco Building_Manager: Setti	ount Notifications ENERGY Contacts Help Sign ngs STAR Out Notifications
Send a Cor DTE Energy Data Hull information, please c them to get started e	prequires the following information in order to excha ontact <u>DTE Energy Data Hub</u> . Once your connection xchanging data.	nge data with your property(ies). If you request has been accepted, you can	Jin Exchanging Data u have any questions about how to complete this share individual properties and/or meters with
Terms of Use:	None Provided		
Agreement:	 I agree to my provider's (<u>DTE Energy</u> Terms of Use. 	Data Hub)	
			Send Connection Request Cancel

- f. You will then be brought to a screen confirming the successful connection with "Data Exchange (Whole Building Benchmarking) DTE Energy."
- g. Wait a few minutes for the DTE Energy Data Hub to accept your connection request. **If your e-mail address is** different between the DTE Energy Data Hub Tool and ENERGY STAR Portfolio Manager, or if your connection is not accepted in five minutes, please contact DTE Energy Waste Reduction Team at ENERGYPARTNERSHIP_ Account@dteenergy.com.

ENERGY STAR	PortfolioManager®			Welcome Account Notifications \rm ENERGY 🕹 Contacts Help Sign Building_Manager: Settings STAR Out Notifications
MyPortfolio	Sharing	Reporting	Recognition	
You have succ properties and	cessfully sent a co d, therefore, autho	nnection request t rize this provider to	o DTE Energy Data o begin exchanging	Hub. When DTE Energy Data Hub has accepted your request, you will be able to share data with your property(ies).

8. Go back to the DTE Energy Data Hub and refresh the **ENERGY STAR** tab. You will see an alert that your ENERGY STAR Portfolio Manager account is now linked, but no properties are shared. You will have to again log into your ENERGY STAR Portfolio Manager account and take a few steps within that platform.

				re	Detroit Hardwa		
	ENERGY STAR	TENANTS	USAGE REQUESTS	USERS	OVERVIEW		
Confirm Property & Met Mappings	2 Share Property & Meters	Connect Account	er [®] Connection	ortfolio Manag	ENERGY STAR [®] P		
operties were found	t are linked, but no shared pro	ergy Data Hub accour	rties Shared ager account and the DTE E	tatus: No Prope TAR Portfolio Man	Connection S Your ENERGY S		
			erty, follow these steps:	dware. olio Manager prop	for Detroit Har To share a Port		
		o your building profile.	<u>Portfolio" tab</u> , then click in	olio Manager's "M	1. Visit <u>Port</u>		
	2. In the bottom-right of the screen, under "Sharing This Property", click "Share" to enter the share wizard.						
	e to share.	property you would lik	lect "One Property" and the	lect Properties", se	3. Under "Se		
	nge)".	a Hub (dte-data-excha	nts)", select "DTE Energy Da	lect People (Accou	4. Under "Se		
'button.	ers")" and click the "Continue"	Data ("Customer Ord	onalized Sharing & Exchang	ssions, select "Pers	5. For Perm		
ou would like to share	nd the row for the meter(s) yo	rty Information" row a	dio button. s" radio button on the "Prop	Exchange Data" rad ose the "Full Acces	6. Click the 1. Cho witl		
			o button on all other rows.	ose the "None" rad	2. Cho		
			nare Forward" row.	ose "No" for the "Sł	3. Cho		
			Authorize Exchange" butto	Apply Selections &	7. Click the		
)" button.	Share Property(ies	8. Click the		
ion. If this takes longer	d let you confirm the connect	t the building share ar	nergy Data Hub should acco <u>ct support</u> .	ew minutes, DTE En nutes, please <u>conta</u>	9. Within a t than 5 mi		

- a. Login at: https://portfoliomanager.energystar.gov/.
- b. Click on the **My Portfolio** tab.
- c. Click on the building link for the building profile you would like to share with DTE.
- d. On the bottom-right of the building's Summary page, under "Sharing this Property," click the Share button.
- e. On the Share (or Edit Access to) Properties page:
 - i. Ensure that under "Select Properties," "One Property" is selected from the drop-down and your desired property is chosen.
 - ii. Under "Select People (Accounts)," highlight "DTE Energy (dte-data-exchange)."
 - iii. Under "Choose Permissions" click the radio button next to "Personlized Sharing & Exchange Data ("Custom Orders")" and click the **Continue** button.



iv. Click the "Exchange Data" radio button.

ENERGY STAR	RGY STAR® rtfolio	Vlanag	er®		Welcome Building_Manager	Account Settings	Notificatio	ns 🕑 ENERGY 🔒 STAR Notifications	Contacts Help Sign Out
MyPortfolio	Sharing	Reporting	Recognition						
Sort by: Properties	Approx Recognition Sharing Recognition Sharing Recognition Sharing Diamon Recognition Select Permissions for Each Contact The access levels you select do not have to be the same for each property or each permissions for property, meter, goals and recognition permissions for property, meter, goals and recognition permissions. Sort by: Property Name v								
Name (ID)			No Acce	SS	Read Only Access	Full Ac	cess	Custom Access	Exchange Data
▼ <u>1234 Jeffer</u>	r <u>son St</u> (24260875)								
DTE En	ergy Data Hub		0						\bigcirc
							s	hare Property	y(ies) <u>Cancel</u>

- v. A pop-up will appear that allows you to set access levels for different aspects of the ENERGY STAR Portfolio Manager profile:
 - a. Choose the "Read Only Access" radio button on the "Property Information" row and the "Full Access" radio button on the row for the meter(s) you would like to share.
 - b. Choose the "None" radio button on all other rows.
 - c. Choose "No" for the "Share Forward" row.
 - d. Click the Apply Selections & Authorize Exchange button.

Item	None	Read Only Access	Full Access	
Property Information	0	٢	0	
All Meter Information				
Energy Meters				
Electric Grid Meter	0	0	۲	
Goals, Improvements, & Checklists	۲	0	0	
Recognition	۲		0	

 Energy Meters 						
Electric Grid Meter	0	0	۲			
Goals, Improvements, & Checklists	۲	0	0			
Recognition	۲		0			
dditional Options:					Mar	
dditional Options: Item					Yes	No
Additional Options: Item * Share Forward Allow DTE Energy Data Hub to sh to share with more people.	nare this	s property with o	thers and give them a	ny permissions that he/she has, including the right	Yes	No

vi. Click the **Share Property(ies)** button.

ENERGY STAR	RGY STAR®	Manag	er®	Welcom Building_Manage	ne Account Notificatio r: Settings	ons 🛛 ENERGY 🗨 STAR Notifications	Contacts Help Sign Out		
MyPortfolio	Sharing	Reporting	Recognition						
Share Yo To finish up, tell properties that 4 3 3 3 3 5 ort by: Prope	Share Your Property (ies) To finish up, tell us what type of access the people you have selected should have for each of the properties that you have selected. The option to exchange data is only available for authorized accounts. Select Permissions for Each Contact The access levels you select do not have to be the same for each property or each permissions for property, meter, goals and recognition permissions for property, meter, goals and recognition permissions for property, meter, goals and recognition permissions. Sort by: Property Name v								
Name (ID)			No Access	Read Only Access	Full Access	Custom Access	Exchange Data		
• <u>1234 Jeffe</u>	rson St (24260875))							
DTE En	ergy Data Hub		0				<u>Edit</u>		
					S	hare Property	(ies) <u>Cancel</u>		

f. Within a few minutes, the DTE Energy Data Hub should accept the building share and let you confirm the connection. If an exact property match is not found, the screen below will appear and allow you to choose an ENERGY STAR property that has been shared with "DTE Energy Data Hub (dte-data-exchange)." If there are issues connecting with the property, please contact the DTE Energy Waste Reduction Team at ENERGYPARTNERSHIP_Account@dteenergy.com.

D	ΓE						AS
A	Dashboard	Detroit Hardwar	e				
曲	Buildings	OVERVIEW	USERS	USAGE REQUESTS	TENANTS	ENERGY STAR	
		ENERGY STAR [®] Po	rtfolio Manaį	ger [®] Connection	Connect Account	2 Share Property & Meters	Confirm Property & Meter Mappings
		Connection Sta We were unable t to your building. I not showing, plea	atus: Exact Pr to find an exact r f the right prope se <u>contact supp</u>	roperty Match Not Foun match for Detroit Hardware erty is not listed, ensure that ort.	d 2. Select an ENERGY STA it's shared from Portfoli	AR property from the availabl o Manager with Read+Write	e properties to connect permissions. If it's still
		ENERGY STAR Property					▼
							Select Property

9. Go back into the DTE Energy Data Hub and refresh the *Energy Star* tab. You will need to confirm or reject the property and meter mapping that the DTE Energy Data Hub has done. If everything looks good, click the **Accept Mapping** button. If something does not look correct, click the **Reject Mapping** button and contact the DTE Energy Waste Reduction Team at ENERGYPARTNERSHIP_Account@dteenergy.com.

Ann Arbor Grocery	/				
ings OVERVIEW	USERS USAGE R	EQUESTS	TENANTS	ENERGY STAR®	
ENERGY STAR Portf	olio Manager [®] Connect	tion	O	⊘	3
			Connect Account	Share Property & Meters	Confirm Property & Meter Mappings
Property	Meters				
Name Ann Arbor Grocery	Electric Meter				
Address	O DTE Agg Ele	ectric Grid Mete	er (#12345678) — kV	/h (thousand Watt-hours)	
Ann Arbor, MI 48104	O None				
Modify	Gas Meter				
	O DTE Agg Na	tural Gas (#87	654321) — ccf (hundr	ed cubic feet)	
	O None				
If this information looks co "Reject Mapping" and con	orrect, please click "Continue" tact an admin.	' to complete D	TE Energy Data Hub / I	Portfolio Manager setup. If so	mething is wrong, clic
Continuing will ove Ann Arbor Grocer	erwrite existing usage data for y. If this is not your intention,	r the selected n set up a new vi	neters on Portfolio Ma rtual meter as detailed	nager with aggregated usage of in the <u>user guide</u> .	data for the building

a. A pop-up will appear asking you if you are sure the meter mapping is correct. If the wrong ENERGY STAR Portfolio Manager meter is mapped to and it has pre-existing data, the meter will be overwritten.

DTE	8
Dashboard Buildings	Ann Arbor Grocery OVERVIEW USERS USAGE REQUESTS TENANTS ENERGY STAR®
	ENERGY STAR Portfolio Manager® Connection Image: Connect Account Image: Connect Accou
	If this information looks correct, please click "Continue" to complete DTE Energy Data Hub / Portfolio Manager setup. If something is wrong, click "Reject Mapping" and contact an admin. Continuing will overwrite existing usage data for the selected meters on Portfolio Manager with aggregated usage data for the building Ann Arbor Grocery. If this is not your intention, set up a new virtual meter as detailed in the <u>user guide</u> . Reject Mapping Accept Mapping

- 10. Once you confirm property and meter mappings, the DTE Energy Data Hub will begin its first data sync.
- 11. Once the first sync completes, you will see the page change to alert when the last successful sync has been completed.

	JTE							8
↑	Dashboard Buildings	Ann Arbor Grocery	USERS USA	AGE REQUESTS	TENANTS	ENERGY STAR®		
		ENERGY STAR [®] Portf Connected to ENERGY STA Sync Cost Data Metrics Sync Status	olio Manager [®] Co R Property ID: 12345 1 successfully <u>55.minut</u>	es.ago.				•
		Usage Data Sync Statu	JS uilding are syncing succ	cessfully.				
		Meter Name 🗇	Meter ID \uparrow_{\downarrow}	Type ¹	🖞 Status	†↓ Last Sync ↑↓		
		DTE Electric Data Hub	12345678	electric	c Succes	s 55 minutes ago	Disconnect]
						Rows per page: 10) ▼ 1-1 of 1 < >	

a. Once your profiles are synced between the DTE Energy Data Hub and ENERGY STAR Portfolio Manager, any metrics errors present on your ENERGY STAR Portfolio Manager profile will also be pushed to the "Metrics Sync Status" section on your building's ENERGY STAR tab in the DTE Energy Data Hub. You cannot make changes within the DTE Energy Data Hub to make these errors go away. Errors must be addressed within the ENERGY STAR Portfolio Manager. For further information on ENERGY STAR Portfolio Manager, please visit: https://energystar.gov/buildings/tools-and-resources/list_portfolio_manager_alerts.

	TE						Θ
ħ	Dashboard	App Arbor Cro	con/				
æ	Ruildings	Ann Arbor Gro	Cery				
878	Dullulligs	OVERVIEW	USERS	USAGE REQUESTS	TENANTS	ENERGY STAR [®]	
		ENERGY STAR [®]	Portfolio Manas	er [®] Connection Statu	s		
				10045/70 5			
		Connected to ENER	GY STAR Property II): 12345678 I			
		Sync Cost Da	ta				
		Metrics Sync Sta	atus				
		① The following	g errors occurred dur	ing metrics sync:			
				о ,			
		Insufficient of	lata for Baseline or C	urrent Date			
		Problem: You	ı do not have 12 full r	nonths of data from which t	o establish a current	or baseline period. There are 5 pos	ssible reasons why:
		• You ha	/e gaps				
		You have	ve overlaps				
		• Your "E	Date Meter became A	ctive" is AFTER some of you	r bills, so those bills	are ignored	
		Your "E	Date Meter became Ir	nactive" is BEFORE some of	your bills, so those b	ills are ignored	
		• You ha	/en't entered <u>12 full o</u>	alendar months of data			
		Here is a list	of all of your meters (these do NOT all necessaril	y have errors):		
		Aggreg	ate Electric Meter				
		Active	from 01/01/2019 to	present			
		Meter	entries from 01/01/2	019 to 10/31/2022			
		• <u>28202</u>	02095				
		Active	from 04/01/2017 to	present			
		Meter	entries from 04/01/2	017 to 03/31/2019			
		• <u>24815</u>	<u>98923</u>				
		Active	from 04/01/2017 to	present			
		No Me	ter Entries Have Beer	n Entered			
		What to do:					
		• Fix any	gaps (missing meter	entries). Gaps can prevent y	ou from getting a Ba	seline/Current Date. If you have a	ny gaps, they will
		show u	p as an alert on your	Energy tab.			
		• Fix any	overlaps (duplicative	meter entries). Overlaps ca	n prevent you from g	getting a Baseline/Current Date. If	you have any
				lt · F t-	L.		

b. If your building has cost data available, you can opt to sync this data to ENERGY STAR Portfolio Manager by turning on "Sync Cost Data."

OVERVIEW	USERS	USAGE REQUESTS	TENANTS	ENERGY STAR [®]	
ENERGY STAR [®] Connected to ENERG Sync Cost Data	Portfolio Manag Y STAR Property IE	er [®] Connection Statu: 2: 1234567 ि	s		

12. Now that the ENERGY STAR Portfolio Manager building profile and meters have successfully synced with the DTE Energy Data Hub, the metrics on the building's *Overview* page will populate. "Gross Floor Area," "Energy Star Score," "Source EUI," "and "Primary Function" will now be populated with information from your ENERGY STAR Portfolio Manager building profile.

	TE						e
h	Dashboard	Ann Arbor Gro	ocerv				
6	Buildings	OVERVIEW	USERS	USAGE REQUES	TS TENANTS	ENERGY STAR [®]	
		147,665 Gross Floor Area	• 81 ENERGY STAR Score	131.8 Source EUI	Office Primary Function		
		Monthly Electri	ic Usage (kWh)		ELECTRIC GAS	YEAR-OVER-YEAR FULL RANGE	DEC 2019 - OCT 2022
		350k					
		300k					•
		250k				\	

3. ENERGY STAR Portfolio Manager Metrics

ENERGY STAR Portfolio Manager is an interactive resource management tool that enables you to benchmark the energy use of any type of building. It is known as the industry standard for benchmarking commercial buildings. ENERGY STAR Portfolio Manager metrics allow you to compare your building's energy use to a yearly baseline, national medians, or similar buildings in your profile.

3.1 ENERGY STAR Portfolio Manager Metrics

To view a building's Energy Star Score and building Source Energy Usage Intensity (EUI):

1. Navigate to the *Overview* page for the building whose Energy Star score and EUI you would like to view. The Energy Star Score and Source EUI can be found at the top of the *Overview* page.

	TE						
ħ	Dashboard	Ann Arbor Gr	ocerv				
曲	Buildings	OVERVIEW	USERS	USAGE REQUEST	S TENANTS	ENERGY STAR [®]	
		147,665 Gross Floor Area	• 81 ENERGY STAR Score	131.8 Source EUI	Office Primary Function		
		Monthly Electr	ic Usage (kWh)		ELECTRIC GAS	YEAR-OVER-YEAR FULL RANGE	DEC 2019 - OCT 202
		350k					•
		250k					
		200k				\setminus	

OR

2. Navigate to the *Buildings* page. From here, you can view the Energy Star Score and Source EUI for each building in your building list.

Dashboard							
Buildings	Buildings						
	Q	Search Filter results by:	Address • ES Score •	Reset Search			
	Building ↑ Owner ¹↓ Name	Address ${}^{\uparrow}_{i}$. City ${}^{\uparrow}_{i}$	State \uparrow_{\downarrow} Zip \uparrow_{\downarrow}	ENERGY STAR® _↑ Score⑦	EUI® 📜		
	4321 Ann Arbor Building Manager Ln	4321 Ann Arbor Ln Ann Arb	oor MI 48104	• 63	139		
	Ann Arbor Building Manager Grocery	1234 Ann Arbor Ln Ann Arb	or MI 48104	• 81	131.8		
			Rows pe	r page: 10 🔻 1-2 of 2	< >		

3.1.1 What is an ENERGY STAR Score?

The 1 – 100 ENERGY STAR Score is populated once complete and accurate energy and property detail information is entered into an ENERGY STAR Portfolio Manager building profile. An ENERGY STAR score of 50 is the median, so a score above 50 means your building is performing better than 50% of its peers, while a score below 50 means you building is performing worse than 50% of similar buildings nationwide. A score above 75 or higher designates a building as a top performer, making it eligible for an ENERGY STAR building award. An ENERGY STAR score helps you assess how your building is performing and allows you to identify which buildings in your portfolio should be targeted for upgrades or recognition.

Further information on ENERGY STAR scores can be found here:

https://energystar.gov/buildings/facility-owners-and-managers/existing-buildings/use-portfolio-manager/interpret-your-results/what.

3.1.2 What is Energy Use Intensity (EUI)?

There are two types of energy usage intensity (EUI), Site EUI and Source EUI. Site energy is the amount of heat and electricity consumed by a building usage as you would see on your energy bills. Source energy represents the total amount of raw fuel that is required to operate the building, including transmission, delivery, and production losses. Energy Use Intensity is expressed as energy per square foot per year. Site EUI uses the site energy per square foot per year, while Source EUI uses the source energy per square foot per year.

The U.S. EPA has determined that Source EUI is the most equitable unit of evaluation, therefore, this is one of the metrics the DTE Energy Data Hub pulls back from an ENERGY STAR Portfolio Manager building profile.

For further information on the difference between Site and Source energy, please visit: https://energystar.gov/buildings/ facility-owners-and-managers/existing-buildings/use-portfolio-manager/understand-metrics/difference. For further information on energy use intensity, please visit: https://www.energystar.gov/buildings/facility-owners-and-managers/

existing-buildings/use-portfolio-manager/understand-metrics/what-energy.

3.2 ENERGY STAR Portfolio Manager FAQs

Many questions may arise as you use the ENERGY STAR Portfolio Manager, such as the best way to set up a mixeduse building, how to set up a campus of buildings, how to associate meters to get accurate metrics, etc. ENERGY STAR Portfolio Manager has extensive online resources to assist you:

- How to get started, understanding metrics, training, etc.: https://energystar.gov/buildings/benchmark
- Technical support: https://energystar.gov/buildingshelp

In addition to the online resources available for consultation, the ENERGY STAR Portfolio Manager Help Desk can be contacted here: https://energystar-mesa.force.com/PortfolioManager/s/contactsupport.

a. It may be unclear when it is appropriate to reach out to the DTE Energy Waste Reduction Team for support at **ENERGYPARTNERSHIP_Account@dteenergy.com**, or consult ENERGY STAR Portfolio Manager Resources or reach out to the ENERGY STAR Portfolio Manager Help Desk. Please consult the table below for examples (please note: this is not an exhaustive list of situations that may arise):

Example Situation	DTE Energy Waste Reduction Team	ENERGY STAR Portfolio Manager Resources or Help Desk
ENERGY STAR Portfolio Manager profile setup questions (inputting property information, creating meters, etc.)		X
Issues sharing an ENERGY STAR Portfolio Manager profile with DTE (including meter access level questions)	X	
ENERGY STAR Portfolio Manager metrics alerts (including no ENERGY STAR score)		X
ENERGY STAR Portfolio Manager login issues		x
Altering the meters used in metrics		X
Missing tenants in DTE Energy Data Hub Tenants tab	X	

